



PREPARE YOUR INCIDENT RESPONSE TEAM

JUNE 2015

Michael Harrington, Fidelis Cybersecurity

It's a big problem...

“The ongoing cyber-thefts from the networks of public and private organizations, including Fortune 500 companies, represent the greatest transfer of wealth in human history.”

General Keith Alexander, US Army (ret), Director of the National Security Agency, Chief of the Central Security Service, Commander of the United States Cyber Command

With no easy answers...



FIREWALL



AV, NETWORK DLP



SOURCEfire®

INTRUSION PREVENTION



RSA NETWITNESS

NETWORK
SECURITY ANALYTICS



NETWORK-CONNECTED
MALWARE DETECTION



Overview

Critical Questions

Incident Response Expectations

Before an Incident Happens

Identify the teams of fully authorized key players

What Really Happens

How Did You Respond

Recovery

Conclusion & Questions

Critical Questions

You have been BREACHED now what?

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Do you know your ROLE?

How do you handle EVIDENCE?

I.R. Expectations

Notification and Identification

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Classification: Is this a MAJOR or MINOR incident?

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Know the Processes and Procedures & Legal and
Regulatory Requirements.

I.R. Expectations

Notification and Identification.

Classification: Is this a MAJOR or MINOR incident?

Know the I.R. TEAM: The People needed to respond.

Know the Processes and Procedures & Legal and
Regulatory Requirements.

3rd Party I.R. Teams and Partners

Before an Incident

Identify the team of fully authorized key players

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Identify the team of fully authorized key players

Know Everyone's Roles and Responsibilities

Before an Incident

Identify the team of fully authorized key players

Know Everyone's Roles and Responsibilities

Have Executive and Legal Support for the I.R. Plan

Identify the Teams of Fully Authorized Players

Leadership Team



Identify the Teams of Fully Authorized Players

Leadership Team

Legal Team



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Legal Team

Security Operations Team



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Legal Team

Security Operations Team

Forensics Team



Identify the Teams of Fully Authorized Players

Leadership Team

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Security Operations Team

Forensics Team

Data Analysis Team



Before an Incident

TRAIN --- TRAIN --- TRAIN



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*** TRAIN as a TEAM ***



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*** TRAIN as a TEAM ***

TEST Processes and Procedures



Before an Incident

Test Your I.R. Plan > DRILL

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Have Executive and Legal Support for the I.R. Plan



What Really Happens

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It is like a Circus!



What Really Happens

Critical DATA is LOST!

Evidence about the Intrusion could be
DELETED!



What Really Happens

Attempts are made to limit DAMAGE so the business can run.



What Really Happens

Attempts are made to limit DAMAGE so the business can run.

A BALANCE must be made between I.R. and the Business!



How Did You Respond?

How Did You Respond?

TO: Heartbleed?



How Did You Respond?

TO: ShellShock?

```
#!/bin/bash

~root: env X="() { :; } ; echo shellshock" /bin/sh -c "echo completed"

> shellshock
> completed
```



How Did You Respond

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If you TRAINED as a TEAM and everyone knew what to do, then your 1000% better prepared than most organizations.

Keys for Breach Preparedness

Plan

Train

Drill

Repeat

Recovery

Fixed it or did we really?

We have seen 2nd and 3rd breaches on the same customer

These were probably the same attackers hiding in wait and then they came back out.

We Know How To Eliminate Online Risk

INTERNET

UP
TAIR LOCK

DOWN

CEILING



INTERNET
SWITCH
MUST BE ON
AT ALL TIMES

11-0866-501



QUESTIONS?

THANK YOU

Michael Harrington

Michael.harrington@fidelissecurity.com